



Pacific Coast Association of Physical Plant Administrators Of Colleges and Universities

Editor: Anna Weskerna

January 2001

A Message from the President. . .



Brian Worley, PCAPPA President

Becoming president of PCAPPA has caused me to review association documents "steeped in mystery" (or is that "history"?). These documents have given me new insight into our association and the many members who have preceded us. I suspect my biggest impression is the sincerity and genuine desire of those who came before us both to create an association which furthers each of us in our profession and to promote relationships that nurture each of us in different ways. May each one of us commit ourselves to these same ends. We are heading into this new century with better tools but more challenges than ever. Let PCAPPA help you. Help PCAPPA help you. Be involved at whatever level you want to be and benefit from the exchange of information, educational tools, and professional friendships this organization affords.

We are a healthy association! We have come from a time when one poorly-attended educational conference could seriously affect our financial status, to a point where, with scholarships to the Institute or other educational conferences, our cash reserves are "healthy." Membership is stable, but we are looking for more members in the Northwest. Our upcoming educational conference in Vancouver, B.C., this October should help develop this regions' involvement in our organization. Your Board is actively pursuing ways to enhance this opportunity. Walter Watkins' group in Vancouver is promising us one of the best conferences ever, and Hildo Hernandez and the Education Committee are putting together another excellent program.

At the closing event of the Long Beach Educational Conference, I was talking with one of our senior PCAPPA members who has been involved on the board for many years. He told me of having been anxious over the past few years about the fate of our organization. He worried about the needed infusion of "young blood" into our ranks and into leadership. As we stood there together watching friends and spouses dancing and laughing, he told me he wasn't worried anymore. He felt that the organization was going to be just fine. This was a wonderful moment of affirmation for me, but even more so for our organization.

My focus as president this year will be to continue the effort for inclusion and involvement of membership. PCAPPA will continue to thrive through the individual involvement of its members. I will

look to ensure that we continue to serve the interests of all member institutions – large or small, public or private.

Finally, the energy crisis in California has certainly had an impact upon many PCAPPA member institutions. As one means of disseminating information, we are looking to use the **listserver** for those who are interested. Visit it at **pcappa@uci.edu** and participate in the exchange and commiseration.

Sincerely,
Brian Worley
PCAPPA President

Inside This Issue

President's Message	1
Beyond the Boundary	2
Call for Presentations	3
Emergent Building Tech Conf	3
Building Commissioning Award	4
Update on John Amend	4
PCAPPA Board Members	5
Johnny Torrez as UCOP Director	5
Larry Klumas Promoted	6
Education Report	6
Energy Crisis	7
Dale Klein Retires	7
Marty Holzman Retires	8
Dan Johnson Appointed	8
APPA Calendar	9
Meritorious Service Award	9
Scholarship Application Form	10
Long Beach Conference	11-14
Report to APPA	14
Technology 2001 Conf.	15
Scott Burns Appointed	15
Skateboard Deterr ents	15
New Members / Members Update	15

**“BEYOND THE BOUNDARY –
EXCELLENCE THROUGH TECHNOLOGY AND INNOVATION”
PCAPPA 2001, in Vancouver, B.C.**

The 2001 PCAPPA 50th Annual Meeting and Educational Conference will be held in Vancouver, British Columbia, Canada, from September 30 to October 3, 2001.

The theme of the conference is “Beyond the Boundary – Excellence through Technology and Innovation in Facilities Management.”

We invite you to cross “Beyond the Boundary” and enter a new realm of facilities management by submitting your program proposal for the 2001 PCAPPA 50th Annual Meeting and Educational Conference. We shall be looking for proposals which reflect the conference theme. Presentations should seek to provide learning and help higher education facilities officers anticipate, understand, and respond to the rapidly changing needs of higher education as we move into the 21st Century.

Plan to arrive early for the conference. On Saturday and Sunday you will be able to visit local campuses and sites. Bring your family and friends. There will be plenty of opportunities to enjoy the local sites.

The conference will open with a welcome and opening gala on Sunday evening. Monday and Tuesday will be devoted to the Educational Conference and Business Partners’ displays. Wednesday will be devoted to networking and recreation with golf at one of British Columbia’s most spectacular and scenic golf courses.

The 2001 PCAPPA 50th Annual Meeting and Educational Conference program will be available on-line in June 2001.

The Fairmont Hotel Vancouver, a dedicated heritage building and city landmark, located in the heart of Vancouver’s thriving business, cultural and shopping centers, will be the conference site. It is also located close to



Fairmont Hotel Vancouver

Vancouver’s renowned Stanley Park, Granville Island Market, and General Motors Place. The Fairmont Vancouver Hotel is a majestic building where elegant decor and unrivaled service come together. The hotel has 556 rooms and suites and provides Old World charm in a modern setting. We encourage you to register early in order for an early bird draw for a complimentary three night stay over the conference dates. Room rates begin at \$216 Cdn. or approx. \$146 US.

YVR, Vancouver International Airport, “Gateway to the Americas” is located 10 miles (16 km) from downtown and the conference site. The Fairmont Hotel Vancouver is served by Airporter Shuttle Services every 15 minutes at a cost of \$11 Cnd. or approx. \$7.35 US.

Vancouver is two and one-half hours flying time from Los Angeles, and the same in driving time from Seattle.

Vancouver, “spectacular by nature”, is a well-rounded city. In addition to being home to a highly diverse, multicultural population, it has developed and perfected a unique bend of nature and civilization. The impressive skyline show-

cases both snow-topped mountains and omnipresent skyscrapers. It is a veritable natural splendour within a sophisticated urban environment. The city has the distinction of being Canada’s most beautiful outdoor playground. Green parks and spectacular gardens are planted expansively across the city. The city is well known for the extensive range of its culinary delights. Seafood and ethnic dishes of all kinds are daily fare. Here you will have no difficulty locating your favorite international meal.

The city has a profusion of quaint shopping districts. Visit Gastown and come face-to-face with Old Vancouver. On Robson Street the ambiance is European, and Asian on Alberni Street – all within a 10 minute walk from the conference site. With more than 30 professional theatre groups, the Queen Elizabeth Theatre, the Orpheum and Vancouver Playhouse form the core of the downtown entertainment district.

The Greater Vancouver area is served by 14 higher education institutions. The host institution is the British Columbia Institute of Technology and facilities officers from all of the area institutions are actively engaged in making this conference a true and valued learning experience for all participants.

For questions contact the conference host and PCAPPA Vice President of Annual Meeting, Walter Watkins, at wwatkins@bcit.bc.ca or 604.432.8343.



**CALL FOR
PRESENTATIONS
FOR THE
VANCOUVER
CONFERENCE
DEADLINE
MAY 14, 2001**

PCAPPA's goal is to provide valuable knowledge to its members. Also, the best papers will be selected for presentation consideration at future APPA conferences. You can help share and participate by submitting a paper for presentation at the Vancouver conference, September 30 - October 3, 2001. Don't pass up this opportunity to be published!

Papers submitted are often published at future PCAPPA seminars or in newsletters. Speakers who submit written presentations will receive a complimentary copy of the conference handbook. Presenters who are institutional, associate, or affiliate PCAPPA members will receive a FREE CONFERENCE REGISTRATION! Hurry and sign up by following these instructions:

Type or print all materials. Use letter size (8.5 x 11) paper, single-sided only. Do not fax your submission. Complete all sections of the presentation submission instructions. Please be sure to include the following sections: 150-word abstract, one page outline, biography/resume (one page), and a one paragraph speaker introduction. Mail eight (8) copies to:

Hildo Hernandez
Director Physical Plant
Management
California State Univ./Northridge
18111 Nordhoff Street
Northridge CA 91330-8291

A presentation submission form should have the following sections completed: Name, title, institution, street address, city, state and zip, phone number, fax number, and email address.

For co-presenters, submit a separate sheet with address, phone number, resume, and introduction for each presenter. Presentation title shall be in bold type from the following presentation tracks (check one):

- Business Management
- Facilities Operations

- Professional Development
- Special Topics

Provide two (2) qualified references to comment on your public speaking ability as follows: reference name, institution, and phone number.

By submitting a presentation, you agree to prepare a complete, written presentation to be published in the Proceedings of the PCAPPA 2001 Conference at the discretion of PCAPPA.

The completed, written presentation must be submitted to the above address by **MAY 14, 2001**. Presentations will be rated on the following criteria: overall quality, relevance to the profession, timeliness of the topic, applicability of material, and presenter's professional background and speaking experience. Sales or marketing of products or services are strictly prohibited.

The PCAPPA Education Committee looks forward to receiving your presentations and developing our educational program around the theme "Beyond the Boundary - Excellence through Technology and Innovation in Facilities Management."

***"Emergent Building Technologies Conference -
Integrating People, Technology & Design"
Bally's Las Vegas Hotel, Las Vegas, Nevada
February 12-13***

APPA is co-sponsoring the first ever conference dedicated to the ever-changing building technology - from design requirements to operations and maintenance. Be a part of the innovative and advanced technologies that will shape how the construction industry will do business tomorrow. You'll experience hands-on dynamic future technology and how it is

incorporated into real-life building applications. More than a dozen construction industry organizations and associations have partnered to create this cutting-edge conference.

For information visit <http://www.emergentbuildingtech.com/> or call (800) 689-2900 or (703) 684-0300.

***Congratulations to the
September 2000 PCAPPA
Graduates from the
Institute for Facilities
Management,
Pittsburgh PA:***

Bruce Shapiro, UC/Irvine
Cornelius Edwards, UC/San
Diego

Dennis Suit, San Jose State Univ

Gregory Pierce, UC/Irvine

Mario Geracitano, UC/Irvine

Michael Miller, Butte-Glenn

Comm Coll Dist

Steven Pelkey, Univ of Oregon

2000 BUILDING COMMISSIONING LEADERSHIP AWARD

Boise State University was presented an award at the 2000 Idaho Energy Conference held in Sun Valley, Idaho, this past fall for their commitment to building excellence and energy conservation through the building commissioning process.

The university is in the forefront of energy conservation with building commissioning being a new "business as usual" program in the State of Idaho. The university has been active through its Facilities Operations and Maintenance office, promoting the requirement for commissioning of new building projects. Building commissioning is the procedure by which contractors and designers are required to demonstrate that building systems function as designed after they are built. Examples include thermostats properly controlling heating, cooling and ventilation and airflow is balanced throughout the building, no over

pressurization, and testing of all information technology wiring to ensure continuity and conductivity.

Commissioning is usually performed by a specialty engineering firm who puts the building systems through a series of extensive tests to see just how they will work under normal occupancy conditions. Boise State University has chosen it's new Student Recreation Center as its first project to be designed and built under this process. Working in conjunction with the State's Division of Public Works, the project was awarded a grant from the U.S. Department of Energy to add this aspect to the planning for the project. The Division of Public Works selected a consultant who wrote guidelines for implementation of the process state wide and the BSU Student Recreation Center was chosen as a test project to implement building commissioning.

The award was presented on behalf of the Energy Division of the Association of Idaho Cities, Association of Idaho Counties and the Idaho Building Officials Association in recognition of individuals, organizations and agencies that contribute to energy and resource efficiency in Idaho.

John M. Holman, P.E., Director of Facilities Operations and Maintenance, accepted the award on behalf of Boise State University. Mr. Holman was instrumental in bring building commissioning to Idaho from Washington State where he was in charge of building construction and maintenance at Central Washington University.

Mr. Holman states that the Student Recreation Center will be "the best operating building on the Boise State campus" as a result of the building commissioning process.

Update on John Amend

The following letter is from John to his many PCAPPA friends and colleagues:

I accepted a new challenge at the University of Iowa in August of 2000 where I am the Vice President and Director of the Facilities Services Group. The University of Iowa was founded in 1850 and is located in Iowa City a community of 95,000 in eastern Iowa. The campus is situated on 1,900 acres with 14,000,000 sf of facilities, including a major research hospital. The campus has a student population of 28,800 with professional programs in medicine, pharmacy, public health, law, and dentistry.

The Facilities Services Group (FSG) has a staff of 650 that

deliver services in operations and maintenance, custodial services, utilities, campus planning and design and construction services. The annual operating budget for FSG is \$68,000,000 with a \$41,000,000 utility enterprise and a capital budget of \$100,000,000.

At the University of Iowa our APPA regional affiliation is MAPPa, which includes the other Big Ten schools and our sister institution of Iowa State University. I attended the MAPPa annual meeting in October 2000 at the University of Michigan and was able to network with many acquaintances from my 20 year affiliation with APPA. While a member of PCAPPA, I served on the Board as the PCAPPA Chair of the Awards and Recognition committee for five years until 1999. I

was the PCAPPA representative on the APPA A&R subcommittee of Professional Affairs for the same time period. In 1999 I served as the Vice President for Annual Meetings as UNLV hosted a memorable meeting at the Rio Hotel in Las Vegas.

Prior to making the move to Iowa I was poised to take over from the position of President-Elect to President at the annual meeting in Long Beach. My best wishes and admiration for Brian Worley as he stepped up to accept the President's position.

I wish you all the best and hope that you have a great meeting in Vancouver! And I hope to see many of you in Montreal this summer.

Sincerely,
John Amend

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Johnny Torrez Appointed as UCOP Director of Facilities Management

The following is a letter by Michael Bocchicchio, Assistant V.P., Facilities Administration at UC:

Dear Colleagues:

After an extensive search, I am pleased to welcome Johnny Torrez to the Office of the President as the new UCOP Director of Facilities Management. Johnny will provide leadership and act as an advocate on behalf of the campuses for deferred maintenance issues, energy and utility services, and improving the integration of the design and construction functions with facilities management and operations. He will also represent UCOP in the ongoing work of the Partnership for Performance benchmarking effort for the facilities management area.

Johnny comes to us from the Berkeley Campus where he served as the Director of Physical Plant/Campus Services since 1991. In this position he was responsible for a work group of approximately 500 employees involved in all facets of the operations and management of facilities, including maintenance and repair of buildings and utilities systems, grounds and custodial services.

Prior to joining UC Berkeley, Johnny served for twenty-three years in several capacities at AT&T. During his employment there, he established a significant record of accomplishment in many functional areas such as engineering, operations, human resources, sales and corporate marketing.

Johnny is actively involved as a board member of the Pacific Coast Association of Physical Plant Administrators (PCAPPA). He

served as president in 1999 and is currently Secretary/Treasurer and Senior Representative to the international parent (APPA).

He received a BA in Political Science from Colorado University and completed his MBA coursework at Fairleigh Dickinson University and at Golden Gate University in San Francisco.

I would like to take this opportunity to thank all of the Campus Facilities Management Directors for their participation in the recruitment and selection process for this important position. I would also like to thank Gary Matteson for serving as the Interim Director of Facilities Management. Gary will be retiring this November after 40 years of distinguished service to the University. We wish him well in his future endeavors.

Sincerely,
Michael J. Bocchicchio

(The UCOP position was previously held by long time PCAPPA member and PCAPPA Board member, Ron Hicks who is now with APPA, see article in March 2000 newsletter.)

REMINDERS!!!

- 1 Update your "listserv" address as needed.
2. Let APPA know of any changes in your address. We receive our mailing labels from APPA.
3. Visit the APPA web <http://www.appa.org> for APPA and PCAPPA as well as other regional information. The newsletter is on the APPA web.
4. Use the PCAPPA "listserv" for job announcements. You can also do listings on the APPA web.

pcappa.uci.edu

Larry Klumas Promoted to Associate Vice President for Facilities Management at Occidental College

The following is from a letter by Ted Mitchell, President, Occidental College:

I am pleased to announce that, based on the recommendation of V.P. for Administration and Finance Harold Hewitt, I have approved the promotion of Larry Klumas to Associate Vice President for Facilities Management, effective January 1, 2001. Larry joined the Occidental College community on June 13, 1988. For the past 12 years Larry has provided leadership for the largest administrative department in the College, currently composed of just under 90 men and women providing cleaning, grounds, structural, utilities, energy management, transportation, key control, stockroom, shipping and receiving, construction, and facilities design services. In addition to these daily operating responsibili-

ties, Larry has overseen several major construction efforts during his tenure including the Johnson Student Center and Tiger Town, the Mullin Family Sculpture Studio, the Keck Theater, BioScience, and the renovations of Thorne Hall, Norris Chemistry, Samuelson Pavilion, the President's House, the Office of Admission, and most recently, 1601 Campus Road as a residence hall. Despite limited fiscal resources, Larry and his team have created innovative programs in the areas of transportation, environmental health and safety, energy management and conservation, including the Chiller Plant and the centralized steam plant, and recycling. Larry serves a key staff role to the Trustee Buildings and Grounds Committee.

For many years Larry has distinguished Occidental through his participation in various professional organizations. He is a member of the Association of Facilities Engineers (AFE), serving as the regional Secretary from 1996 to the present and as President from 1989-1996. He is Occidental's representative to the National

Association of Higher Education Facilities Officers and has been instrumental in the creation (in 1996) and leadership of their small college task force. Larry also provides leadership for the regional higher education facilities officers' organization. He was elected by the region for each of the past two years as their representative to the national association, and chaired the region's Small College Task Force for the same period.

Prior to joining the Occidental College community, Larry spent 27 years in the U.S. Air Force, retiring with the rank of Colonel. During this time he completed three senior level year-long degree programs with Air War College, National Defense University, and Air Command and Staff College. He earned two bachelor's degrees as well as his M.S. in Engineering from Arizona State University and his C.F.E. (Certified Facilities Engineer) through the American Facilities Engineering Association.

Please join me in congratulating Larry on the occasion of his promotion.

Education Committee Report

by Hildo Hernandez, Chair

This past year has been filled with a lot of activity. The annual conference in Long Beach was a great success with record attendance.

The host funding assistance program was again made available to member institutions this past year. This program is a safety net for any institution that is interested in sponsoring an educational workshop. CSU at Long Beach accessed the program to sponsor a grounds and custodial show that was well received by those who attended and San Diego State University held a successful workshop for all PCAPPA members. If you are interested in this funding assistance program, contact me at 818.677.2325 or email hildo.hernandez@csun.edu.

The most active educational program is the scholarships available to members. In January 2000 four scholarships were awarded to: Patricia Bocalig, CSU, Sonoma; Luis Escobedo, Fresno State University; DeWayne Hurst, the Claremont Colleges; and Karen Tillinghast, CSU, Sonoma, to attend the APPA Institute for Facilities Management in San Antonio, TX.

In May 2000 two scholarships were awarded to Ken Mueller, Azusa Pacific College, and Douglas McGoon, Pomona College, to attend the APPA Institute at Rancho Mirage, CA.

In August 2000 four more scholarships were awarded to Gina Ng, British Columbia Institute of Technology; Abram Hardin, UC Berkeley; Gina Orozco, Mt Saint Mary's; and Tim Lopez, Claremont Colleges, to attend the APPA Institute

in Pittsburgh, PA.

In January, 2001 a scholarship to the Institute for Facilities Management at Newport Beach, CA, was awarded to DeWayne Hurst, Claremont Colleges.

PCAPPA in conjunction with APPA and San Joaquin Chemical Inc. awarded ten scholarships for a total of \$15,000 in the last ten months. This is outstanding! Be sure to take advantage of this great opportunity. See the scholarship form on Page 10.

In summary, the board continues to enthusiastically support the educational mission of the association and has allocated \$10,000 in the budget for 2001. Next year's conference in Vancouver, BC, will call for greater participation by the Education Committee and additional resources to sustain the education program.

CALIFORNIA CAMPUSES ROCKED BY ENERGY CRISIS

Since the summer of 2000, the energy crisis in California has threatened university campuses with rolling blackouts and energy bills that are not only significantly higher, but that are also extremely volatile and difficult for university budgets to deal with.

While there is no simple set of solutions to what is happening, the systems known as the University of California and the California State University have formed an alliance to fight back. Together they have been successful in buffering their campuses from some of the affects of the crisis. For example, they have been aggressively developing program, policy and strategy for their two systems and have been actively participating in the state regulatory and legislative arenas. At the campus levels, Strategic Energy Plans, or SEP's, are being developed which include strategies for reducing demand as well as for increasing or implementing local generation.

Much remains to be done and the changes are occurring rapidly. Keep your eye on the PCAPPA listserv (pcappa@uci.edu) for articles and more details.

Johnny Torrez
Director,
UC Office of the President

On this same subject, the following was submitted by Chris

Christofferson, Associate Vice-Provost for Facilities at Stanford University:

Rolling blackouts of electrical service continue to plague our members in California, particularly those who signed up for Interruptible Service plans in the past in order to achieve significant cost savings.

Under these plans, a major customer could enter into an arrangement where they would voluntarily limit electrical consumption when required by the utilities. For many years these arrangements provided significant savings with little fear of service interruption.

The current electrical crisis in California has changed all of that. Currently the Northern California Pacific Gas and Electric territory has engaged in a number of rolling blackouts. Before a blackout is called, all of the customers participating in the voluntary programs are curtailed first. In southern California, Southern California Edison territory, curtailments can be up to six hours per episode. One campus had three episodes in one day. The limit in that territory is 25 episodes per year before the terms of the agreement are fulfilled. In northern California the maximum is 100 hours of curtailment per customer.

In fact, the rolling blackouts in northern California are about to get worse, because the 100 per interruptible customer limit has been reached.

With Edison and PG&E on the verge of bankruptcy, the state has begun emergency power purchases directly, using \$400 million

of taxpayer money as a stopgap measure. At the same time, the state is attempting to negotiate long term contracts with outside power providers in the hopes of longer term stability.

Short Notes on Changes at Various Campuses

Scott Burns, formerly Associate Director at San Diego State, has been appointed director, replacing Marty Holzman, who retired.

Stephen Quock (past PCAPPA Education Committee Chair) is currently Interim Executive Director of Facilities Management at University of Nevada, Las Vegas, replacing John Amend (see update on John Amend).

Boise State University Facilities Operations and Maintenance has an interim director. Larry Blake, Director of Facilities Planning, is replacing John Holman until a new director is selected.

Howard Harris, Associate Vice President for Facilities Management at California State University and long time PCAPPA member, recently retired. The campus has begun a search for his replacement. Harris co-hosted the 1983 PCAPPA meeting in conjunction with UC Davis.

Congratulations and best wishes to Darrell Ralls, Facilities Services Director, UC Davis, and James Hagler, Director of PhysicalPlant, UC Santa Cruz, on their retirement.

Dale Klein Retires

Dale M. Klein retired January 1, 2001, as Physical Plant Director at Claremont Colleges. But, he will keep an office on campus and do consulting work - in-between traveling with his wife, Linda, and numerous other activities that retirees do.

Dale began his U.S. Naval service after receiving a B.S. in Civil Engineering and continued to pur-

sue his education, obtaining a Master of Science in Engineering and an MBA degree. At the completion of his 22 year Naval career, Dale joined the Physical Plant Department at Claremont Colleges in 1979 as Director.

Dale has been a part of PCAPPA for many, many years, rotating through the chairs from Vice-President for Annual Meeting, to President, to Junior and Senior

rep's to APPA, and has served as Secretary-Treasurer for several years. He has received numerous awards throughout his years of service for his dedication, commitment and professionalism. One such award was in 1999 when he received the PCAPPA Presidential Certificate of Appreciation.

Congratulations to Dale and we wish him a great retirement!

Dan Johnson **Appointed to PCAPPA** **Professional Affairs**

Daniel R. Johnson, Associate Vice President for Administration Facilities Development and Operations at San Jose State University, has been appointed as the PCAPPA Professional Affairs representative to APPA, replacing John Holman, Boise State University.

Dan received a BA in Business Management from St. Mary's College of California, Moraga and an MBA from University of Phoenix.

He has attended the Honeywell Corporate Training Institute, APPA Facilities Institute & Executive Institute, and WACUBO Business Institute

Dan has been in Facilities and Systems Management for 35 years – 15 years in the private sector, including industrial facilities and engineering and Honeywell production and energy management systems, and 20 years in California higher education systems, including California Community Colleges, University of California and the California State University System.

San Jose State University is the oldest public institution of higher education in the western states. It was established in 1857. The campus is made up of a 90 acre main campus and a 60 acre south campus for our stadium, athletic fields and some student housing. There are 5 million gross square feet of building space and 27,000 students. The campus is in downtown San Jose, the heart of Silicon Valley. The campus is a major supplier to Silicon Valley of engineers and business graduates that helps fuel the entrepreneurial, technical

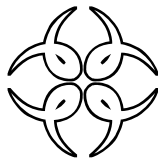
and business needs and success of the Valley.

At San Jose State University Facilities Development and Operations, Dan is responsible for a staff of approximately 200 personnel, with a base budget of \$15 million, and a capital program currently at \$200 million. The current funded capital program includes the largest, single building and public/public cooperative project in CSU history. It is the 485,000 square foot Joint SJSU/City of San Jose Library Project.

Currently, he is working with two developers developing two distinctly different capital projects. The first is to replace the existing 1800 bed residence complexes on campus with a 5,000 bed Campus Village. The second is to take advantage of our downtown location in the heart of Silicon Valley and build one million square feet of commercial space in a joint public/private partnership that will replace obsolete campus space and set up a positive revenue cash flow for the campus' use.

Also in the works are two energy related capital projects. The first is the \$12M Infrastructure Phase II project that will increase our campus distribution lines for electricity, steam and chilled water to accommodate campus growth, plus add refinements to our co-generation plant. The second is a \$14M dollar proposal to the CSU system to expand our co-generation system to help deal with the worsening energy problems in the state.

Dan is new to the Professional Affairs Committee and will have reports in future newsletters. Dan, welcome to the Board!



UPDATE ON **DR. MO QAYOUMI**

by Hildo Hernandez

California State University, Northridge, is pleased to announce that Dr. Mo Qayoumi accepted the position of Vice President of Administration and Finance and Chief Financial Officer this past July. He formerly served at the University of Missouri-Rolla, San Jose State University, and the University of Cincinnati.

We will have a more extensive article on Dr. Mo Qayoumi in the future.

Please welcome Mo back to the PCAPPA region. His phone number is (818) 677-2333 or you may e-mail him at mo.qayoumi@csun.edu.

Marty Holzman **Retires**

Marty Holzman retired as Physical Plant Director at San Diego State University on December 31, 2000.

Marty accepted the position at SDSU in 1996 after a 16 year career at CSU/Northridge which culminated in the extraordinary success of re-establishing a campus devastated by the 1994 earthquake. Under his leadership the SDSU grounds have blossomed and the buildings have been upgraded from the inside out; everything from the installation of high-tech equipment in renovated classrooms to exterior painting. Marty's vision and his insistence on delivering timely service and an excellent product have resulted in a revitalized campus.

Marty has been involved in APPA and PCAPPA for many years and has held numerous positions on the board.

We wish Marty the very best in his retirement!



APPA Educational Calendar At a Glance

Emergent Building Technologies
Conference – 12-13 February
2001 Las Vegas NV

The Leadership Academy – 17-21
June 2001 Ft Lauderdale FL

APPA 2001 Educ Conf & 88th
Annual Meeting – 22-24 July
2001 Montreal, Canada

Institute for Facilities Management
– 16-20 September 2001
Scottsdale AZ

Institute for Facilities Management
– 13-19 January 2002 Tampa FL

The Leadership Academy – 10-14
June 2002 Scottsdale AZ

APPA 2002 Educ Conf & 89th
Annual Meeting – 21-23 July
2002 Phoenix AZ

Institute for Facilities Management –
8-12 September 2002 Norfolk VA

Institute for Facilities Management –
26-30 January 2003 Ft Worth TX

APPA & NACUBO 2003 Annual
Meeting – 20-22 July 2003
Opryland TN

Institute for Facilities Management
– 14-18 September 2003 Indian
Wells CA

*These are just a few of the events
scheduled. For a more detailed and
complete listing of APPA events, visit
<http://www.appa.org>*

Are you receiving “Inside APPA”
on your email? This is a very infor-
mative, biweekly, electronic news
source for regional and internation-
al APPA events, programs, publica-
tions, and industry information. If
you are not receiving the informa-
tion, contact medea@appa.org.

2000 APPA Meritorious Service Award

by Tony Ichsan,
CSU San Bernardino

APPA's highest individual
honor, the Meritorious Service
Award (MSA), is given to no more
than three individuals each year.

Each year APPA members
bestow the MSA upon the individual
member or members who have made
significant, life-long contributions to
the profession of higher education
facilities management. This past year,
out of 19 nominations for MSA and
Pacesetter awards from all the APPA
regions, one of our very own was
nominated and selected as one of the
three recipients for the MSA.

Congratulations to:

CHRIS CHRISTOFFERSON

Associate Vice-Provost for Facilities
at Stanford University

Chris, in his long illustrious
18 year membership, has always
served our profession as a leader in
both the regional and international
APPA organizations. Chris has taken
absolutely every opportunity to pro-
mote the pursuit of excellence among
his peers. He has steadfastly encour-
aged others to actively participate in
professional growth opportunities,
such as the APPA Institute and
Executive Leadership programs.
Chris has always made himself avail-

able to his colleagues despite the daily
challenges of his demanding work
environment. In all of his formal and
informal positions he has actively
sought ways to improve the quality of
our profession and to improve the
services and the value the association
can provide its members. His presen-
tations at our conferences have been
thoughtful, professional and ulti-
mately, thought provoking and time-
ly.

His generous support of our
officers and their duties and of the
association have always been tremen-
dously helpful. He is always there for
us. To many of us rotating through
regional and national board posi-
tions, he is our senior advisor and we
look up to him as a mentor and a
source of perspective and under-
standing of the association. His
knowledge of the association, its his-
tory and its bylaws and practices is
truly remarkable.

He can always be depended
on for valuable insight into the tech-
nical and political aspects of facilities
management. Chris is a respected
manager and an outstanding ambas-
sador for the principled leadership
promoted by APPA.

The following is a summary
of some of his activities over the past
18 years.

Vice President - Elect (Regional)
Vice President for Annual Meeting
(Regional)

President - Elect (Regional)
President (Regional)
Junior Rep. (Regional/Int'l)
Senior Rep. (Regional/Int'l)

Committees:

Government Relations Task Force
(Int'l)
Awards Committee (Int'l)
Information Services Comm. (Int'l)

Professional Development:

PCAPPA Newsletter Editor (12 yrs)
APPA/PCAPPA Annual Educational
Conference presenter
WACUBO Inst. faculty member
1998 New Mexico Higher Educ.
Symposium presenter

Again, congratulations,
Chris, and thanks for all that you do!



*APPA's President John Harrod
bestows Certificate of Appreciation
on Chris Christofferson.*

Scholarships Available

PCAPPA is awarding scholarships to the educational institutes, academies, and conferences.

Complete the scholarship application and submit to:

Hildo Hernandez, Chair,
Education Committee,
CSU/Northridge, 18111
Nordhoff Street, Northridge CA
91330-8291 or fax 818.677.483.

For more information contact
Hildo at 818.677.2325 or email
hildo.hernandez@csun.edu.



Pacific Coast Association of Physical Plant Administrators of Universities and Colleges

EDUCATIONAL SCHOLARSHIP APPLICATION AND REQUIRED DOCUMENTATION

APPLICATION

Educational Program Session (name) _____

Session Location: _____ Session Date(s): _____

Applicant Name: _____ Date _____

Address: _____
Street City State Zip

E-Mail Address: _____

Organization: _____ Phone: _____

Address: _____
Street City State Zip

PCAPPA Membership: Institution Individual (check one)

REQUIRED DOCUMENTS

1. (10%) Completed Application.
2. (15%) Employment History.
3. (10%) Letters of Recommendation. One Letter must be from Facilities Director or higher.
4. (35%) State in 150 words or less, why the Committee should select you for this scholarship, i.e., career goals, achievements, significant activities in school, family or community.
5. (30%) State in 150 words or less, how you would continue to contribute time or energy to promote PCAPPA's educational program and facilities profession.

RATER'S SCORE:

Part 1: (10%) _____ Part 2: (15%) _____ Part 3: (10%) _____ Part 4: (35%) _____ Part 5: (30%) _____

Comments:

PCAPPA 2000 Conference at Long Beach – a Great Success!

by Hildo Hernandez

The 49th Annual Meeting and Educational Conference at Long Beach, California, October 1-3, 2000, was a special occasion this past year. As a matter of fact, it was a fast trip to the beach. "Catch the Wave of the Future" was the theme selected by the two co-host universities, Cal State Long Beach and Cal State Northridge.



*Dr. Kent Kurtz, CSU Pomona
Art Dobreski, Westmont College
Larry Klumas, Occidental College*

If you attended the conference you probably had a good time and learned a lot. The conference was exciting and full of new and innovative ideas that were shared by the presenters and attendees. The educational topics included state-of-the-art practices and methods used in the facilities professional field. Also, the Long Beach area was very conducive to relax and learn. The networking with other participants provided a way of shar-



Chuck O'Regan and the USC Presentation Team

ing experiences and gaining new knowledge. New friends were made and business partners were involved in every aspect of the conference. We were especially advantaged with all the donations, support, contributions and sponsorships received from our business partners for gifts and prizes. Additionally, \$2,500 was donated by **San Joaquin Chemical Company** for educational scholarships. This money will provide scholarships to PCAPPA members.

The conference sessions were well attended with 98% attendance. This was a record accomplishment! There were 206 registered attendees and 41 business partner sponsored booths in the Exhibit Hall. This too was an all time record for a PCAPPA conference.

The Long Beach Convention Center is a beautiful facility overlooking the Pacific Ocean and the waterfront recreational attractions were outstanding. The welcome reception at the Long Beach Aquarium provided an excellent backdrop to the next day's opening conference remarks made by CSU Long Beach President, Dr. Robert C. Maxson, who said, "Welcome – see you at the Beach". This was followed by the educational session opening remarks made by Dr. Mohammad



*Siemens Business Partners
Mary Johnson and Associate*

"Mo" H. Qayoumi from CSU, Northridge, who reflected on the "Wave" of the future and how it is all connecting to the past, present and



*Conference Co-Hosts (L-R)
Hildo Hernandez, CSU Northridge
Rob Quirk, CSU Long Beach*

future of our profession. The keynote speaker, Dr. James Davis, Professor of Strategic Management, University of Notre Dame, provided a topic on imperatives for success, competencies, coalitions and alliances, strategic planning, state-of-the-art change, how to manage it and survive.

The speakers were all rated on a 4.0 grade scale and we are pleased to say that the overall rating by 98% of attendees were very satisfied with the presentations as shown in the 3.47 rating. Likewise, the facilities, location, hotel, food, conference registration and services were rated at 3.71. These ratings are outstanding. Congratulations to the regional host committee from Long Beach and Northridge. Additionally, the PCAPPA Education Committee should be recognized for the excellent educational program. The PCAPPA

(Continued on page 12)

(Continued from page 11)

Board and its members are very fortunate to have the support of sponsors and business partners who gave whole-heartedly.

The common thread that pulled this regional conference together was the previous conference – and that’s the way it ought to be!! We pull ourselves and push the limits to ride the next “wave” or “roll the dice” to do something just



John Harrod presents APPA Certificate of Appreciation to Steve Quock

a bit better each time we meet. We need to look at our past, reassess our views and quickly adjust to the changes that will make a difference. The educational topics, facilities, location, and presenters are all areas that impact us when deciding whether or not to attend a conference. In the case of the 49th PCAPPA Conference, these factors were the major contributors to the



Taking a well-deserved break in front of the Convention Center

record attendance and participant satisfaction of the education sessions and conference services. We are professionals that demand the best and we should plan to be the best each year.

Next year the 50th Annual Meeting and Educational Conference will be in Vancouver, British Columbia, from September 30 to October 3, 2001. The host committee will be lead by Walter Watkins, Director, Physical Plant, at British Columbia Institute of Technology. He can be reached at (604) 432-8343 or e-mail wwatkins@bcit.bc.ca, or contact the APPA web page for more information. Yes, we have set a pattern of success, now we must practice it each time we are challenged through our own leadership and the skills we have gained by attending regional conferences like PCAPPA 2001 in Vancouver.



The Long Beach Convention Center welcomes PCAPPA attendees

ANOTHER BOUNTIFUL SUCCESS FOR OUR ANNUAL AWARDS BANQUET 2000 in LONG BEACH

By Tony Ihsan, California State University San Bernardino, and Chair of PCAPPA Awards and Recognition

As always, it was great to see old faces, let me re-phrase. . . faces of long time colleagues at our annual banquet. We had about 150 friends together to celebrate and acknowledge the accomplishments of folks in our region. We had visitors as far away as Bill Humble, Director of Building and Grounds, University of Queensland, and as distinguished as John Harrod, Director of Physical Plant, University of Wisconsin-Madison, and APPA’s current

President. True to his agenda of putting a face to a name, John participated in the entire three day educational conference, and provided us an update of International APPA activities at the banquet. He also presented our very own Chris Christofferson, Associate Vice-Provost for Facilities, Stanford University, (see article on Page 9), with APPA’s most prestigious Meritorious Service Award. This was the first time that Lander Medlin,

(Continued on page 13)

(Continued from page 12)

Executive VP, APPA, could not attend due to illness and she was sorely missed. Fortunately, Chong-Hie Choi, Director of Budget and Fiscal Planning, APPA, was faithfully present as PCAPPA's liaison and provided us an update of her activities and keeping our region's interest in the forefront of APPA's projects.

At the annual awards banquet it was our great pleasure to recognize the following individuals and their accomplishments toward improving our organization:

PCAPPA - CERTIFICATE OF APPRECIATION:

We had a great conference host joint-venture between California State University Long Beach (CSULB) and California State University Northridge (CSUN). Both, Rob

Susan Arvanitis (CSUN) for their lead role in many of the activities.

PCAPPA - PRESIDENTIAL CERTIFICATE OF APPRECIATION:

This category was awarded to three individuals who have been active members for five years and performed a task or service on behalf of the membership that was beneficial to PCAPPA in furthering physical plant department operations and service to colleges and universities, or have actively participated in the



Business Partners at Solar Asset Management Services

Scott Burns, San Diego State University, "Technology Program." Most of you are familiar with the success of the Technology Program in San Diego. Technology 1998, 1999, and 2000 have been hosted by San Diego State with the support of APPA and PCAPPA for the Pacific Coast and Rocky Mountain regions of APPA. Scott Burns, Associate Director of Physical Plant, has been the principal person involved in organizing and coordinating the program for all three years. The program involves four days of educational sessions, networking and sharing information in the spring of the year. Participants have grown from 75 to 125 in three years and participant response to the program has been very positive.

Richard Hernandez and Suzanne Wallace, CSULB, "Grounds and Custodial Expo 2000." With the



Business Partners Quincy Compressor, James Feeley

Quirk, Director of Facilities Management, CSULB, and Hildo Hernandez, Director of Physical Plant Management, CSUN, provided direction culminating in another successful educational conference with rave reviews.

From their respective campuses, PCAPPA thanks: CSULB: Mary Pearson, Marcia Kadota, Jackie Sunde, Tim Ball, Dewayne Wolfe, Scott Charmack, Suzanne Wallace, Michelle Hermance, Pat Farrell, Larry Brown, Richard Hernandez, and Marlys Sams, and CSUN: Ben Elisondo and Joan O'Brien.

With special thanks to the twins: Sandie Gray (CSULB) and

advancement of the association.

(Continued on page 14)



ISES Business Partners

(Continued from page 13)

goal to empower facilities staffs' to develop ways to better manage current and emerging industry trends in the field, the Facilities Management department at California State University, Long Beach, sponsored an educational program last January titled, "Innovations in Facilities Management." The program emphasized industry practices and strategies in the areas of custodial/housekeeping services and grounds and landscape services, and featured seminars by top experts in each field and a variety of vendor displays and demonstrations.

Richard Hernandez and Suzanne Wallace from CSULB were instrumental in making this a great venue. The program provided a forum to bring together custodial/housekeeping personnel and grounds and landscape personnel from a variety of work environments to explore and discuss innovations in their respective fields, and provided



Cross Training at Lunch

**PCAPPA 2002 Conference
- Reno, NV
Hosted by University of
Nevada/Reno
Buzz Nelson,
Assistant Vice President, Facilities
Management
and PCAPPA Vice President Elect
Annual Meeting**

**Watch for information in future
newsletters.**



Networking over a bite

opportunities to network with peers to examine current industry practices and trends for the new millennium.

Thank you Scott, Richard and Suzanne!

All good things must end, so we concluded another great banquet with folks strutting their stuff on the dance floor. For those of you that

weren't there, you missed out on seeing the limberness and agility of . . . oh wait, that's another story.

Come to Vancouver, B.C., this year and you can see for yourself to believe what some people can do on the dance floor!

PCAPPA Report to APPA

by Johnny Torrez, Sr. Representative

The following is a brief summary of the report to be presented to APPA Board of Directors: State of the Region - The PCAPPA region continues its strong performance in membership and financially. Its membership includes 148 Institutional Members, 375 Affiliates, and various others for a total of 572. Financially, revenues once again exceeded expenses in the past fiscal year and the region's financial accounts improved by 15 %. With a host of new officers mixed in with the longer standing members of the region's board, President Worley from La Verne University is receiving excellent and enthusiastic support.

Annual Meeting - The 49th annual PCAPPA Educational Conference was held in Long Beach, California on October 1-3, 2000. Co-Hosted by Cal State University, Long Beach, and Cal State University, Northridge, the conference theme was "Catch The Wave of The Future." Attendance was 215 registrants and over 40

business partners. Financially the conference produced in excess of \$20,000 in profit for the region. APPA President, John Harrod and his wife, graced the conference with their presence.

Educational/Scholarship - PCAPPA continues strong support for its members by the granting of ten very generous (up to \$1500 each) scholarships to APPA educational programs and by its support of local educational programs hosted by member institutions. The Business Partners have also supported education, including one partner, San Joaquin Chemical, providing cash awards to the region for use as scholarship funds.

Website/Newsletter - The PCAPPA newsletter met its objectives for number of issues printed in the past year. It continues to be a primary means of communicating with the membership. The website and listserv are being reviewed for improvement opportunities and the listserv is in the process of being moved from UC Irvine to a server at Stanford University.

Also included was a short list of upcoming events and current PCAPPA board members.

TECHNOLOGY 2001 CONFERENCE San Diego CA April 30 - May 1

For the fourth year in a row San Diego State University is hosting the excellent educational and networking conference **Technology 2001 for Facility Management Professionals**. This program has grown every year through the support of APPA, the participation of business partners, and the positive response of attendees.

Cost for the main program is only \$149. This includes topics such as: energy markets, project management, HVAC, elevators, central plants, smart cards, outsourcing, environmental issues, human resources, internet commerce, integrated systems, telecommunications, building maintenance, and reliability.

There is also a special focus program on energy markets for \$49. The conference includes a golf tournament, campus tour, and other fun activities.

As an added incentive to sign up early, SDSU is raffling off a new DVD player among those registering before February 15th. So hurry and sign up!

For more information and a registration form, contact San Diego State University Physical Plant at 619.594.1708 or email Carol Halter at chalter@mail.sdsu.edu.

Share Your Newsletters

If your physical plant publishes a newsletter, we would like to receive a copy. Other newsletters are great to get ideas on format, and they provide interesting information to share on what's going on at other institutions. Please send to: Idaho State University, P O Box 8137, Pocatello, ID 83209 or fax 208-282-4618. Thank you!

PCAPPA MEMBERSHIP UPDATE:

Currently PCAPPA has 578 members in the following types:

- Inst Rep 148
- Inst Assoc 381
- Affil Rep 20
- Affil Assoc 16
- Bus Partners 10
- Bus Partner Assoc 3

Scott Burns Appointed as Director at SDSU

Scott Burns was appointed as Director of Physical Plant at San Diego State University on January 1, 2001.

Scott has an extensive background in plant maintenance and in construction and energy management. He joined SDSU's Physical Plant in 1993 as Energy Engineer and promoted to Assistant Director in 1996.

Scott received his BS degree in Mechanical Engineering at SDSU in 1985 and his Masters in Business Administration in 1998. He is affiliated with numerous business associations and committees and is a registered mechanical engineer for the State of California.

We congratulate Scott on his new appointment.

Welcome aboard!

The following institutions joined APPA/PCAPPA between 7/1/00-12/31/00:

Columbia Gorge Community College, The Dalles, OR

Malaspina University-College, British Columbia
Craig Hanson, Project Coord
Dave Wadeson, Director

Rio Hondo Community College, Whittier, CA
Hershel Eaton, Director of Facilities Services

SKATE BOARD DETERRENTS

By: Dennis Swartzell, UNLV

I am sure that at one time or another you have had an encounter with a skate boarder or a rollerblader on your campus. There they are, often in numbers, grinding away on your facility. "Grinding" is the term they use for riding down handrails or seating wall edges. The term could not be more descriptive as the insatiable quest for "air" as they call it, will wear down the best of facilities in short order.

While the scofflaws responsible for this damage claim that "skate boarding ain't no crime", the destruction to public property is serious. The damage is unattractive and is quite expensive to repair, costly taxpayers thousands of dollars a year. Signs indicating that skate boarding and rollerblading is illegal does no good what-so-ever and sends a message to "try this spot".

Well, here are a couple of tips to help deter those vandals. On handrails, place a metal loop approximately 8 to 10 inches tall perpendicular to the handrail. If placed every 3 feet or so, this design catches the feet or board and throws the rider of the rail. The vertical part should not be in the way of handrail itself. Acorn nuts screwed or welded onto the top of the handrail may also work, but are less attractive and likely not legal.

On seating walls, we have created a few deterrents that work pretty well. The rougher surfaces like rough hewn block work reasonably well on their own. Placing a cap block every 24 inches apart creates enough of a dip to rip up the stoutest of boards. On existing concrete seating walls, try cutting a groove in the top of the wall. The grooves should be spaced every 2 feet, be about 2 to 3 inches across and at least 2 inches deep if possible.

Rough surfaces work well too. Stamped concrete with deep impressions, alternating cold joint patterns and other rough styles will send them packing to the next location.

If you have any skate board deterrents that have proven to work well for you, please send your submission in to this newsletter. The war is on and we intend to win!

PCAPPA 2001

Presents the

50th Annual Meeting and Educational Conference

Hotel Vancouver

September 30 - October 3, 2001
Vancouver, BC, Canada

PCAPPA



Beyond The Boundary

Excellence through
Technology And
Innovation In
Facilities Management

Anna Weskerna
Physical Plant
Idaho State University
Box 8137
Pocatello, ID 83209



British Columbia Institute of Technology, Vancouver
University of British Columbia, Vancouver
